

**1999 Commercial Activities
as reported by Virginia agencies and institutions
(High to low in Annual Hours Spent)**

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
1	Highway Maintenance	3,917.00	6,956,592.00	1
2	Nursing Services	2,851.30	5,063,908.79	16
3	Developmentally Disabled Services	2,048.75	3,638,580.00	5
4	Food Service Operations	1,277.72	2,269,227.16	20
5	Custodial Services	1,269.00	2,253,735.12	52
6	Electronic Creation of Records	1,265.23	2,247,048.48	69
7	Highway Inspections	1,238.00	2,198,688.00	1
8	Facility Maintenance (including stadiums, etc.)	1,160.02	2,060,195.52	66
9	Warehouse Operations-Central Stores	1,071.45	1,902,898.75	35
10	Accounting Services	987.44	1,753,693.43	95
11	Motor Vehicle Registry	984.00	1,747,584.00	1
12	Child Support Enforcement Services	912.00	1,619,712.00	1
13	Correctional Education Services	750.00	1,332,000.00	1
14	Regulatory Review & Support Services	662.17	1,176,013.88	29
15	Financial Services	509.28	904,472.40	35
16	Security Services	499.50	887,120.88	53
17	Grounds Maintenance	499.08	886,366.08	55
18	Housekeeping & Residential Services	483.33	858,394.08	14
19	Crime Detection Investigations	461.27	819,215.52	41
20	Specialized Skills Training	458.85	814,917.60	52
21	Audit & EDP Audit Services	436.11	774,531.36	55
22	Highway Design Services	423.00	751,248.00	1
23	Job Placement Services	413.92	735,121.92	21
24	Laboratory Services	413.82	734,944.32	16
25	Fleet Operations & Maintenance	411.74	731,250.24	31
26	Counseling Services	368.22	653,950.55	49
27	Vocational Rehabilitation Services	334.78	594,569.28	6
28	Engineering Services	329.61	585,387.36	15
29	Environmental Health Services	299.61	532,107.33	1
30	Advertising & Public Relations	299.19	531,361.44	68
31	Environmental Engineering Services	275.50	489,288.00	4
32	Student Health Services	251.80	447,196.80	11
33	Payroll Processing Services	248.89	442,028.64	87
34	Dormitory Management	244.82	434,800.32	13
35	Clinics & Dispensaries	234.06	415,690.56	9
36	Nutritional Care Services	224.01	397,845.30	13
37	Driver Improvement Programs	222.50	395,160.00	1
38	Debt Collection	213.70	379,531.20	59
39	Legal Services	205.00	364,080.00	50
40	Employee Benefits Administration	199.88	354,990.43	93
41	Landscape Maintenance & Management	198.80	353,068.80	38
42	Recreational Services	196.70	349,339.20	16
43	Medical Recordkeeping	194.37	345,201.12	16
44	Printing & Copy Center Services	191.34	339,819.84	68
45	Surveying Services	180.00	319,680.00	1
46	Mail Room Services	169.63	301,262.88	81
47	Technical Consulting Services	166.78	296,201.28	22
48	Environmental Health & Pollution Inspections	163.00	289,488.00	3
49	Research & Development	162.71	288,972.96	31
50	Remodeling & Small Construction	162.07	287,845.20	45
51	Psychologist Services	160.25	284,600.45	15
52	Medical Services	158.74	281,929.35	15
53	Parks & Camps Management	153.50	272,616.00	1

1999 Commercial Activities
as reported by Virginia agencies and institutions
(High to low in Annual Hours Spent)

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
54	Educational Services	151.96	269,880.97	3
55	Parking Management Services	147.15	261,329.52	31
56	Accounts Receivable	145.75	258,850.58	83
57	Toll Collections	144.00	255,744.00	1
58	Publications & Design	134.36	238,623.36	61
59	Weigh Station Management	132.00	234,432.00	1
60	Central Stores Operations	130.80	232,300.80	38
61	Laundry & Linen Services	122.90	218,270.40	12
62	Billing Services	119.47	212,178.72	65
63	Professional Development Training	119.07	211,470.10	78
64	Outreach Services	117.96	209,496.96	8
65	Check Processing & Distribution	115.56	205,234.56	70
66	Client Assessment & Evaluation Services	112.12	199,125.12	2
67	Power Plant Management	110.89	196,940.64	23
68	Pharmacy Services	107.06	190,138.56	11
69	Family Planning Services	105.16	186,764.17	2
70	Road Striping	101.00	179,376.00	1
71	Services for the Disabled	92.75	164,724.00	3
72	Dental Services	92.58	164,422.08	9
73	Bookstore Operations	92.46	164,208.96	14
74	Environmental & Pollution Inspections	92.44	164,182.32	32
75	Psychiatric Services	89.37	158,728.22	11
76	Building Construction Management	88.94	157,962.77	42
77	Warehouse Operations-Trucking & Delivery	87.42	155,256.14	24
78	Electronic Payment Processing	81.04	143,933.26	61
79	Fire Prevention & Protection Services	80.37	142,737.12	37
80	Transportation Planning Studies	80.00	142,080.00	2
81	Bridge Safety Inspections	79.00	140,304.00	1
82	X-Ray Services	78.09	138,687.83	9
83	Medical Claims Processing & Payments	72.89	129,452.64	10
84	Art & Graphics Services	72.41	128,600.16	53
85	Pediatric Care Services	68.50	121,656.00	2
86	Veterinary Services	67.99	120,750.24	3
87	Physical Therapy Services	64.70	114,903.65	8
88	Bus Transportation	63.80	113,308.80	7
89	Education Conference Management	58.70	104,260.08	19
90	Safety Training	58.53	103,949.28	55
91	Fleet Operations	57.92	102,865.92	33
92	Student Loan Processing	56.21	99,828.96	24
93	Museums and/or Museum Gift Shops	55.25	98,124.00	7
94	Case Management Services	53.30	94,660.80	6
95	Education Services for Patients	53.23	94,536.48	11
96	Microfilming Services	52.20	92,707.20	10
97	Workers' Compensation Administration & Claims Processing	50.62	89,894.02	68
98	Professional Examinations & Licensing	50.25	89,244.00	13
99	Building Construction Inspections	49.48	87,883.58	42
100	Insurance Monitoring	49.25	87,468.00	2
101	Facility Management (including stadiums, etc.)	48.10	85,425.60	15
102	Check Reconciliation	47.55	84,450.58	69
103	Speech Pathology & Therapy	46.48	82,548.48	8
104	Architectural Services	46.10	81,873.60	17
105	Home Health Services	46.00	81,696.00	2
106	Environmental Samples Testing	43.76	77,717.76	11

**1999 Commercial Activities
as reported by Virginia agencies and institutions
(High to low in Annual Hours Spent)**

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
107	Health Screening of Employees	43.75	77,696.45	17
108	Mediation Training	42.37	75,249.12	8
109	Real Property Management & Disposal	40.85	72,549.60	54
110	Occupational Health Services	38.34	68,098.94	7
111	Snow Removal	38.30	68,020.80	54
112	Risk Management Administration & Claims Processing	37.38	66,386.88	54
113	Highway Signs Manufacturing	36.00	63,936.00	1
114	Moving Services	34.69	61,609.44	22
115	Courier Services (other)	34.23	60,792.48	39
116	Records Transcription	33.89	60,188.64	22
117	Geological Surveys	33.00	58,608.00	1
118	Building Inspections (general)	32.83	58,306.08	48
119	Trash Removal	32.30	57,364.80	12
120	Photography Services	31.50	55,936.90	34
121	Personnel/Contractor Background Investigations & Security Clearances	30.15	53,551.73	37
122	Water & Wastewater Analytical Services	29.87	53,049.12	6
123	Transportation & Ambulance Services	29.84	52,995.84	8
124	Programs for the Elderly	29.00	51,504.00	3
125	Debit Card Services	28.80	51,148.80	9
126	Erosion Advisory Services	28.80	51,148.80	22
127	Adaptive & Assistive Technology Programs	28.00	49,728.00	6
128	Warehouse Operations-Food Services	25.92	46,033.92	14
129	Investment Operations	25.82	45,847.44	29
130	Building Code Compliance Reviews	23.25	41,293.78	24
131	Community Living Support Centers	23.20	41,203.20	3
132	Pavement Analysis Management	23.00	40,848.00	1
133	Fisheries Management	22.00	39,072.00	1
134	Tax Collection Data Entry	21.20	37,651.20	3
135	Child Care Programs	20.25	35,964.00	2
136	Protection & Advocacy Programs	20.05	35,608.80	10
137	Conference Management	19.85	35,258.93	24
138	Information Retrieval Services	19.00	33,744.00	1
139	Medicaid Claims Processing	18.89	33,548.64	9
140	Employee Arbitration Services	18.74	33,278.69	21
141	Surveying, Mapping & Aerial Photography Services	18.40	32,678.40	3
142	Foster Care & Adoption Programs	18.00	31,968.00	1
143	Managed Care Programs	17.10	30,369.60	2
144	Child Welfare Services	17.00	30,192.00	1
145	Medicaid Fraud Investigations	17.00	30,192.00	1
146	Drug/Substance Abuse Treatment	16.50	29,304.00	2
147	Air Emission Program Services	16.00	28,416.00	1
148	Equipping Patrol Vehicles	16.00	28,416.00	1
149	Apprenticeship Training	14.94	26,533.44	16
150	Boiler Inspections	14.32	25,432.32	21
151	Air Ambulance Services	14.00	24,864.00	1
152	Family Assistance Services	13.90	24,686.40	2
153	Radiology Services	13.02	23,123.52	5
154	Education & Enforcement	13.00	23,088.00	1
155	Specialized Schools	13.00	23,088.00	3
156	Food Stamp Assistance	12.00	21,312.00	1
157	Wetland Design Services	12.00	21,312.00	1
158	Travel Management Services	11.27	20,015.52	15
159	Injury Prevention Services	11.15	19,802.40	9

1999 Commercial Activities
as reported by Virginia agencies and institutions
(High to low in Annual Hours Spent)

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
160	Court Reporting	10.20	18,115.20	4
161	Temporary Employment Services	10.05	17,848.80	12
162	Geographic Information Network Services	10.00	17,760.00	3
163	Courier Services (bank)	9.55	16,951.92	33
164	Value Engineering Services	9.50	16,872.00	5
165	Bridge Operations	9.00	15,984.00	1
166	Cultural Resources Surveying	9.00	15,984.00	1
167	Facility Reservations	9.00	15,984.00	2
168	Storage Tank Reimbursement Programs	8.00	14,208.00	1
169	Medical & Medicaid Audits	7.75	13,764.00	4
170	Pest Control Services	7.49	13,302.24	12
171	Web Application Development/Web Site Maintenance	7.00	12,432.00	1
172	Trustee Services	6.20	11,011.20	1
173	Aerial Photography Services	6.00	10,656.00	2
174	Air Charter Services	6.00	10,656.00	2
175	Auction Services	5.60	9,945.60	7
176	Air Quality Services	5.00	8,880.00	1
177	Mapping & Charting Services	5.00	8,880.00	1
178	Check Indexing & Retrieval	4.52	8,029.30	17
179	Orthopedic Health Services	3.80	6,748.80	2
180	Domestic Violence Services	3.26	5,789.76	2
181	Parent Support & Advocacy	3.00	5,328.00	2
182	Welfare to Work Programs	3.00	5,328.00	1
183	Centers for Independent Living	2.70	4,795.20	1
184	Civil Service Arbitration & Mediation	2.62	4,653.12	5
185	Environmental Pollution Inspections	2.50	4,440.00	3
186	Store Operations	2.00	3,552.00	2
187	Tree Nursery Management	2.00	3,552.00	1
188	Waste Tire Management Programs	2.00	3,552.00	1
189	Organic & Pesticide Analysis	1.45	2,575.20	3
190	Prescription Drug Rebate Processing	1.34	2,379.84	3
191	Consumer Services & Complaints	1.25	2,220.00	1
192	Aircraft Maintenance	1.00	1,776.00	1
193	Electronic & Communications Equipment Maintenance	1.00	1,776.00	2
194	Maintenance of Aeronautical Equipment	1.00	1,776.00	1
195	Map Sales	1.00	1,776.00	1
196	Advertising Review & Enforcement	0.75	1,332.00	1
197	Transaction Recovery Fund	0.75	1,332.00	1
198	Employee Assistance Services	0.68	1,207.68	1
199	Mediation Services	0.50	888.00	1
200	Title Searches	0.50	896.88	2
201	Fire Tower Maintenance	0.17	301.92	1
202	On-Site Vehicle Inspections	0.10	177.60	1
203	Grass Cutting	0.00	0.00	1
204	Sound Wall Design & Analysis	0.00	0.00	1
205	Tire Management Programs	0.00	0.00	1
		37,555.23	66,698,095.66	